

**13TW1 Summative Evaluation
13TW1 (2013)**

**Southern New Hampshire University
College of Online and Continuing Education**

Course: LIT-652 X1300 - Grad Sem in Global Literature

Department: ENG

Responsible Faculty: Jenn McCollum

Responses / Expected: 14 / 21

Focus: Overall Results



Graph Legend

- LIT-652 - X1300
- ENG Courses
- All Courses

**COCE Summative Evaluation -
Course Questions**

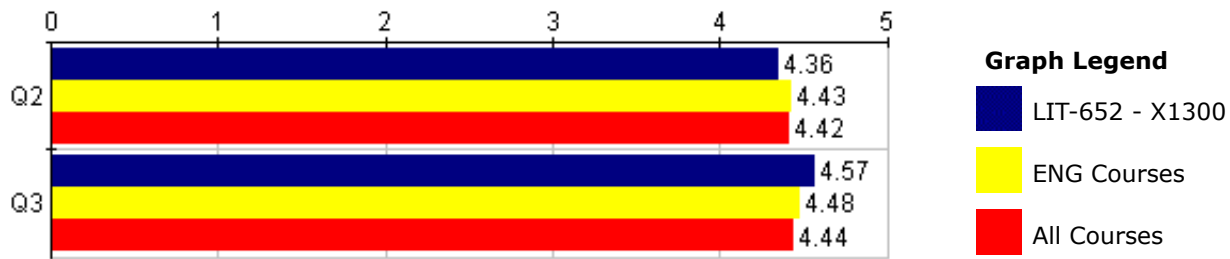
LIT-652 - X1300

--- Survey Comparisons ---

	LIT-652 - X1300										--- Survey Comparisons ---					
	Responses (%)						Course				ENG			All		
	A	B	C	D	F	N	Mean	Med.	Mode	Std Dev	N	Mean	Pct Rnk	N	Mean	Pct Rnk
Q1 What is your expected grade in this course?	57%	43%	0	0	0	14	4.57	5	5	.49	703	4.71	31	4.9K	4.70	27

Responses: [A] A=5 [B] B=4 [C] C=3 [D] D=2 [F] F=1

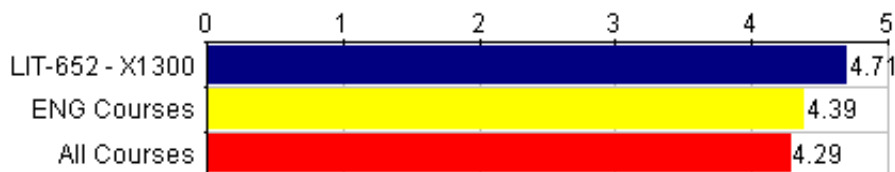
Pct Rnk: Percentile Rank (100 is best, calculated vs. precise Mean)



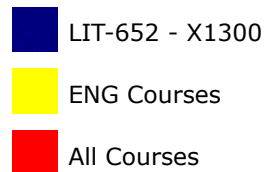
COCE Summative Evaluation - Course Questions	LIT-652 - X1300										--- Survey Comparisons ---					
	Responses (%)						Course				ENG			All		
	SA	A	NAO	D	SD	N	Mean	Med.	Mode	Std Dev	N	Mean	Pct Rnk	N	Mean	Pct Rnk
Q2 The course navigation was simple, clear and did not interfere with my ability to complete my coursework.	50%	43%	0	7%	0	14	4.36	4.5	5	.81	703	4.43	36	4.9K	4.42	38
Q3 The technical systems (Blackboard, electronic access to Library, TurnItIn) were stable and worked well all or most of the time.	71%	21%	0	7%	0	14	4.57	5	5	.82	703	4.48	66	4.9K	4.44	65

Responses: [SA] Strongly Agree=5 [A] Agree=4 [NAO] Neither Agree or Disagree=3 [D] Disagree=2 [SD] Strongly Disagree=1

Pct Rnk: Percentile Rank (100 is best, calculated vs. precise Mean)



Graph Legend



COCE Summative Evaluation - Course Questions

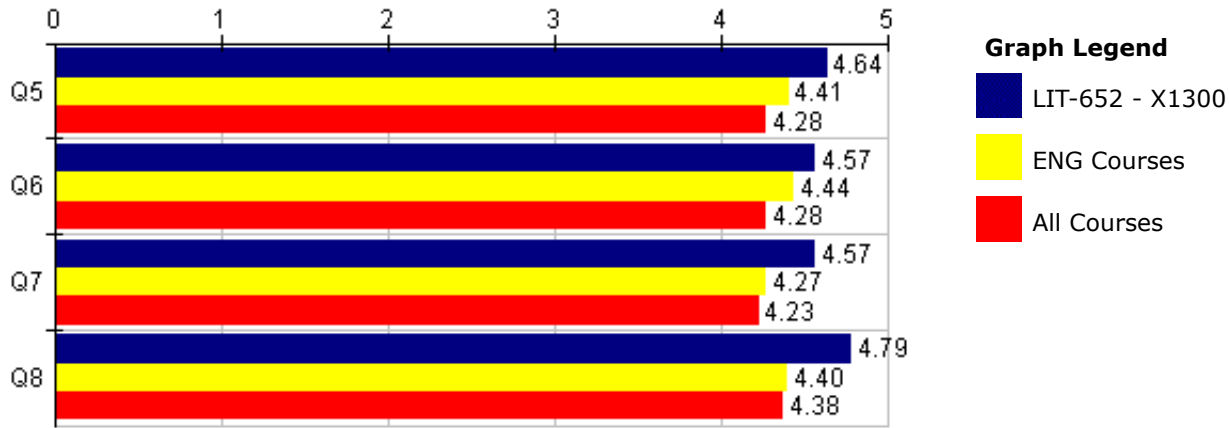
LIT-652 - X1300

--- Survey Comparisons ---

COCE Summative Evaluation - Course Questions	LIT-652 - X1300										--- Survey Comparisons ---					
	Responses (%)						Course				ENG			All		
	VS	S	NSO	U	VU	N	Mean	Med.	Mode	Std Dev	N	Mean	Pct Rnk	N	Mean	Pct Rnk
Q4 Please rate your overall satisfaction with this course:	86%	7%	0	7%	0	14	4.71	5	5	.80	703	4.39	77	4.9K	4.29	83

Responses: [VS] Very Satisfied=5 [S] Satisfied=4 [NSO] Neither Satisfied or Unsatisfied=3 [U] Unsatisfied=2 [VU] Very Unsatisfied=1

Pct Rnk: Percentile Rank (100 is best, calculated vs. precise Mean)



COCE Summative Evaluation - Course Questions	LIT-652 - X1300										--- Survey Comparisons ---					
	Responses (%)						Course				ENG			All		
	SA	A	NAO	D	SD	N	Mean	Med.	Mode	Std Dev	N	Mean	Pct Rnk	N	Mean	Pct Rnk
Q5 The course materials were high quality and positively impacted my understanding of the topics.	86%	0	7%	7%	0	14	4.64	5	5	.90	703	4.41	63	4.9K	4.28	78
Q6 The course materials effectively prepared me for the week's assignments.	64%	29%	7%	0	0	14	4.57	5	5	.62	703	4.44	57	4.9K	4.28	71
Q7 Instructions for completing course assignments were clear and easy to understand.	57%	43%	0	0	0	14	4.57	5	5	.49	703	4.27	69	4.9K	4.23	72
Q8 I understood how my assignments would be graded each week.	79%	21%	0	0	0	14	4.79	5	5	.41	703	4.40	81	4.9K	4.38	86

Responses: [SA] Strongly Agree=5 [A] Agree=4 [NAO] Neither Agree or Disagree=3 [D] Disagree=2 [SD] Strongly Disagree=1

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Q9 - What improvements could have been made to enhance the course design and/or delivery?

Response Rate: 50.00% (7 of 14)

- None

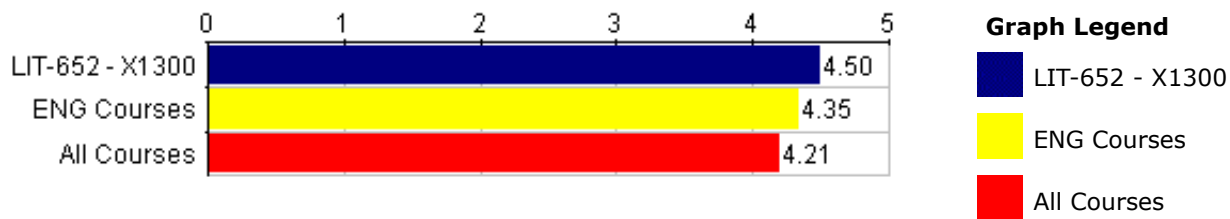


Jenn McCollum is honest and terse in her grading and feedback, it is explicit and incredibly helpful, I would simply add that the University should offer her a new computer as it did not bode well with her towards the latter part of the semester. Her readings for the course were well selected and introduced many in the course to new and viable concepts we needed to know as growing and evolving students.

Dan Martinez

- The list of assignments needs to be up near the top of everything else. I was late with Group projects because on my small laptop the Group link was way at the bottom and I could not find where I needed to submit my work.
- Overall I was very happy with the design and delivery of the course. I would have appreciated a little more guidance about the short papers and discussions the first few weeks, however I understand that feeling out what the professor wants usually takes a week or so.
- I would love to see the last novel proclaim a much more clear and concise approach to life rather than an abstract view of a life mixed with reality and fiction.
- Overall, I am very happy with this course.
- blackboard and technical issues





COCE Summative Evaluation - Course Questions

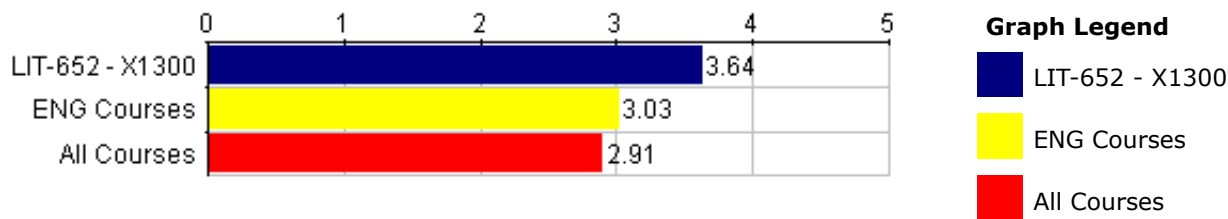
LIT-652 - X1300

--- Survey Comparisons ---

COCE Summative Evaluation - Course Questions	LIT-652 - X1300										--- Survey Comparisons ---					
	Responses (%)						Course				ENG			All		
	VS	S	NSO	U	VU	N	Mean	Med.	Mode	Std Dev	N	Mean	Pct Rnk	N	Mean	Pct Rnk
Q10 Please rate your overall satisfaction with the course materials:	79%	7%	0	14%	0	14	4.50	5	5	1.05	703	4.35	58	4.9K	4.21	71

Responses: [VS] Very Satisfied=5 [S] Satisfied=4 [NSO] Neither Satisfied or Unsatisfied=3 [U] Unsatisfied=2 [VU] Very Unsatisfied=1

Pct Rnk: Percentile Rank (100 is best, calculated vs. precise Mean)



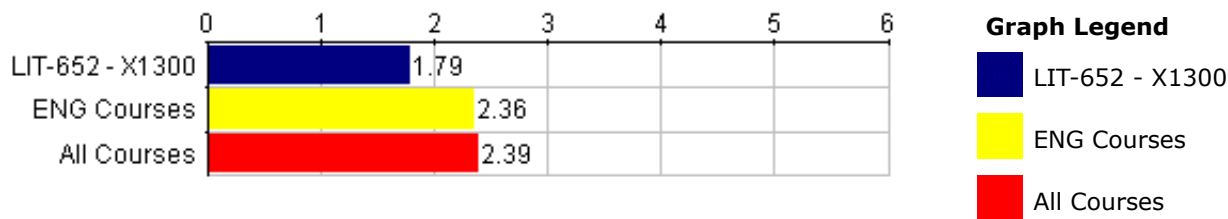
COCE Summative Evaluation - Course Questions

LIT-652 - X1300

--- Survey Comparisons ---

COCE Summative Evaluation - Course Questions	LIT-652 - X1300										--- Survey Comparisons ---					
	Responses (%)						Course				ENG			All		
	0H	5H	1H	1H	2H	N	Mean	Med.	Mode	Std Dev	N	Mean	Pct Rnk	N	Mean	Pct Rnk
Q11 On average, how many hours per week did you spend on this course, including time spent reading course materials, watching videos, writing, reviewing notes and other course-related work?	0	29%	7%	36%	29%	14	3.64	4	4	1.17	703	3.03	86	4.9K	2.91	94

Responses: [0H] 0-4 hours=1 [5H] 5-9 hours=2 [1H] 10-14 hours=3 [1H] 15-19 hours=4 [2H] 20+ hours=5
Pct Rnk: Percentile Rank (100 is best, calculated vs. precise Mean)



COCE Summative Evaluation - Course Questions	LIT-652 - X1300											--- Survey Comparisons ---					
	Responses (%)							Course				ENG			All		
	MH	H	ATS	L	ML	N/A	N	Mean	Med.	Mode	Std Dev	N	Mean	Pct Rnk	N	Mean	Pct Rnk
Q12 Compared to other college courses, the amount of effort I put into this course was:	50%	29%	14%	7%	0	0	14	1.79	1.5	1	.94	703	2.36	9	4.9K	2.39	6

Responses: [MH] Much Higher=1 [H] Higher=2 [ATS] About the Same=3 [L] Lower=4 [ML] Much Lower=5 [N/A] N/A=6
Pct Rnk: Percentile Rank (100 is best, calculated vs. precise Mean)

Q13 - Is there anything else that you would like us to know about this course or instructor?

Response Rate: 71.43% (10 of 14)

- No
- I have zero criticism to offer. The instructor is approachable and encouraging. If a student does not succeed in this course the fault is not the instructor's because she always made herself very available and I personally never felt afraid to open up to her with any concerns. She has a wonderful gift of being able to inspire students. I feel like I'm leaving the course enriched with knowledge and most of the texts taught will stay on my bookshelf as life long favorites. I can not possibly sing enough praises on Jenn McCollum. It was truly a pleasure.
- Simply that others entering the program will be granted the same opportunity for instruction and academic growth through said curriculum.
- Ok this was supposed to be Global Literature. Ninety percent of the books were set in Africa and had similar themes. I found the books to be boring and the teacher to be difficult. She posted these stupid videos of herself every week and wanted us to skype her with questions. Not appropriate for Masters level classes. I learned about these books even though they were a bad read and I did not like the professor at all.
- Dr. McCollum has and demands excellence. This is something I really appreciate about her now, but frustrated me at the beginning of the course because I was unsure of how to please her. The work load in this course is extensive, but not unachievable. I really feel that after taking this course I've grown as an academic and am much stronger than I was when I started the course. Jenn was always available and quick to respond to any questions I had. I also appreciated how she treated me as a graduate student and colleague.
- The instructor is pleasant and excited about the work. This course was my first at SNHU and while it was not easy, Professor McCollum made it interesting. I learned much about myself as a writer and much about analyzing literature. She encourages students to contact her with questions about the course and careers. I will likely contact her in the future. I am very pleased with her instruction of the course.
- Professor McCollum is far and away the best professor I've ever had at university. She does several things which put her at the top in her job: she makes weekly videos to explain that week's module and invites us to do the

same; she takes part in every discussion and asks questions to encourage further discussion and debate; she has extremely flexible office hours, and most of the students talked with her on Skype about our work and other issues at least once; and last, she adds a lot of feedback to response papers in the form of notes and voice messages.

- This is such an immense help in learning how to write better, more focused papers. She shows SUCH an interest in her students that I honestly believe if anyone fails in this course, the burden is only upon them. She has offered counseling to students, issued warnings about missed deadlines and lack of discussion involvement, and even pushed us to publish our papers and attend literary conferences. I completely didn't expect this level of involvement from a professor, let alone one in an online course. I am convinced that online learning can work with a professor like Jenn. If I were in your HR department, I would give her a big raise, because you will not find a better, more dedicated facilitator of rich academic discussion than her.

- Dr. McCollum was extremely accessible and replied very quickly to any questions in which I needed answers. She went above and beyond as a professor, and it was obvious she truly wanted each and every one of us to be successful. Her energy level was high and always positive. She provided us with extra material in addition to the course material which is extremely helpful for now, and will be for future classes. Dr. McCollum and the course surpassed my expectations.

I can't believe how lucky I've been to have had Jenn McCollum. She's amazing! This is my fifth course in the SNHU program and no one has been as generous and welcoming. (And I've had no complaints about my other instructors. It's just that Jenn is extraordinary.) She's a natural teacher Her door is always open. She made an online course seem like a traditional one with her use of videos and her encouragement of "office hours" via SKYPE. I cannot say enough wonderful things about her. I met with her every other week on SKYPE and she was always energetic and thoughtful and challenging and creative and supportive.

I'm a poet, but found myself committed to the papers required. Jenn showed me how to write a formal academic essay of publishable quality. I feel confident enough to try for publication with at least two of my papers. I also feel inspired to write poems based on a couple of the novels we studied.

- Even when her computer broke down, she maintained her poise, reassuring the class that we'd all get through the crisis.

I wanted to add that Jenn has offered to help students even after the course is finished. She appears willing to mentor us through the process of getting an academic essay ready for submission to a journal or conference even if we should need this help in the future. Jenn is unique among professors in her willingness to maintain a relationship with her class members.

This has been an extraordinary learning experience. I think that Jenn has set the bar high for other instructors. We are all fortunate to have had the opportunity to study with this extraordinary professor.

Please keep her! She's wonderful and warm and smart and funny. The best! I hope that she receives the career nurturing that she deserves!

Thank you for this opportunity to share my views.

- Dr.McCollum is an exceptional professor who motivated, challenged and inspired us to improve our writing abilities. She is a great teacher

Results Summary by Question Category/Sub-Category

Question Categories / Sub-Categories	LIT-652 - X1300									
	Responses (%)						Course			
	A	B	C	D	F	N	Mean	Med.	Mode	Std Dev
C1 COCE Summative Evaluation - Course Questions	57%	43%	0	0	0	14	4.57	5	5	.49
Responses: [A] A=5 [B] B=4 [C] C=3 [D] D=2 [F] F=1										

Results Summary by Question Category/Sub-Category

LIT-652 - X1300											
Question Categories / Sub-Categories	Responses (%)							Course			
	SA	A	NAO	D	SD	N	Mean	Med.	Mode	Std Dev	
S1 General 2013	68%	26%	2%	4%	0	84	4.58	5	5	.71	
C2 COCE Summative Evaluation - Course Questions	68%	26%	2%	4%	0	84	4.58	5	5	.71	

Responses: [SA] Strongly Agree=5 [A] Agree=4 [NAO] Neither Agree or Disagree=3 [D] Disagree=2 [SD] Strongly Disagree=1

Results Summary by Question Category/Sub-Category

LIT-652 - X1300											
Question Categories / Sub-Categories	Responses (%)							Course			
	VS	S	NSO	U	VU	N	Mean	Med.	Mode	Std Dev	
S1 General 2013	82%	7%	0	11%	0	28	4.61	5	5	.94	
C2 COCE Summative Evaluation - Course Questions	82%	7%	0	11%	0	28	4.61	5	5	.94	

Responses: [VS] Very Satisfied=5 [S] Satisfied=4 [NSO] Neither Satisfied or Unsatisfied=3 [U] Unsatisfied=2 [VU] Very Unsatisfied=1

Results Summary by Question Category/Sub-Category

LIT-652 - X1300											
Question Categories / Sub-Categories	Responses (%)							Course			
	0H	5H	1H	1H	2H	N	Mean	Med.	Mode	Std Dev	
C1 COCE Summative Evaluation - Course Questions	0	29%	7%	36%	29%	14	3.64	4	4	1.17	

Responses: [0H] 0-4 hours=1 [5H] 5-9 hours=2 [1H] 10-14 hours=3 [1H] 15-19 hours=4 [2H] 20+ hours=5

Results Summary by Question Category/Sub-Category

LIT-652 - X1300											
Question Categories / Sub-Categories	Responses (%)							Course			
	MH	H	ATS	L	ML	N/A	N	Mean	Med.	Mode	Std Dev
C1 COCE Summative Evaluation - Course Questions	50%	29%	14%	7%	0	0	14	1.79	1.5	1	.94

Responses: [MH] Much Higher=1 [H] Higher=2 [ATS] About the Same=3 [L] Lower=4 [ML] Much Lower=5 [N/A] N/A=6

**13TW1 Summative Evaluation
13TW1 (2013)**

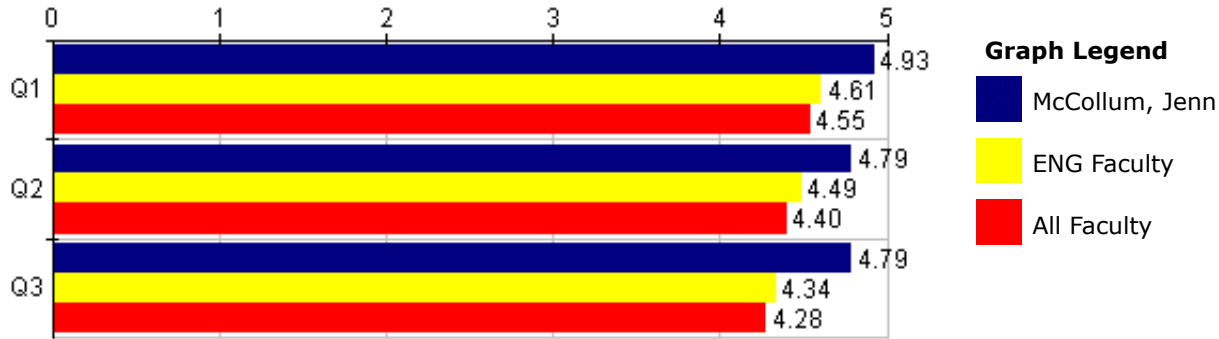
**Southern New Hampshire University
College of Online and Continuing Education**

Course: LIT-652 X1300 - Grad Sem in Global Literature

Department: ENG

Responsible Faculty: Jenn McCollum

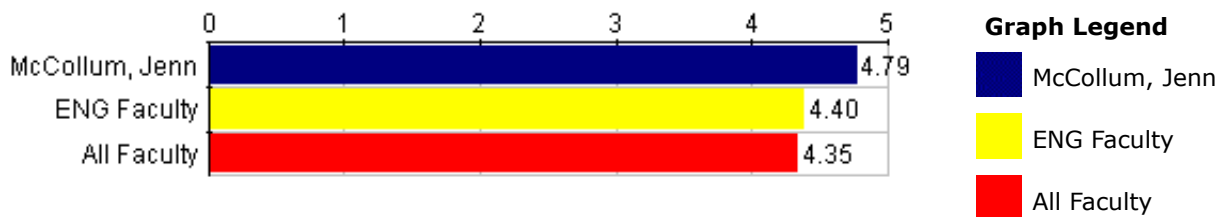
Responses: 14



COCE Summative Evaluation - Instructor Questions	McCollum, Jenn										--- Survey Comparisons ---					
	Responses (%)						Individual				ENG			All		
	SA	A	NAO	D	SD	N	Mean	Med.	Mode	Std Dev	N	Mean	Pct Rnk	N	Mean	Pct Rnk
Q1 The instructor demonstrated knowledge of the content and course materials.	93%	7%	0	0	0	14	4.93	5	5	.26	703	4.61	75	4.9K	4.55	85
Q2 The instructor responded to my questions and concerns within 24 hours.	79%	21%	0	0	0	14	4.79	5	5	.41	703	4.49	68	4.9K	4.40	74
Q3 The instructor provided constructive feedback that helped me improve my assignments.	93%	0	0	7%	0	14	4.79	5	5	.77	703	4.34	75	4.9K	4.28	80

Responses: [SA] Strongly Agree=5 [A] Agree=4 [NAO] Neither Agree or Disagree=3 [D] Disagree=2 [SD] Strongly Disagree=1

Pct Rnk: Percentile Rank (100 is best, calculated vs. precise Mean)



COCE Summative Evaluation - Instructor Questions	McCollum, Jenn										--- Survey Comparisons ---					
	Responses (%)					Individual					ENG			All		
	VS	S	NSO	U	VU	N	Mean	Med.	Mode	Std Dev	N	Mean	Pct Rnk	N	Mean	Pct Rnk
Q4 Please rate your overall satisfaction with this instructor:	93%	0	0	7%	0	14	4.79	5	5	.77	703	4.40	77	4.9K	4.35	79

Responses: [VS] Very Satisfied=5 [S] Satisfied=4 [NSO] Neither Satisfied or Unsatisfied=3 [U] Unsatisfied=2 [VU] Very Unsatisfied=1

Pct Rnk: Percentile Rank (100 is best, calculated vs. precise Mean)

Results Summary by Question Category/Sub-Category

Question Categories / Sub-Categories	McCollum, Jenn									
	Responses (%)					Individual				
	SA	A	NAO	D	SD	N	Mean	Med.	Mode	Std Dev
S1 COCE 2013 - Instructor Questions	88%	10%	0	2%	0	42	4.83	5	5	.53
C2 COCE Summative Evaluation - Instructor Questions	88%	10%	0	2%	0	42	4.83	5	5	.53

Responses: [SA] Strongly Agree=5 [A] Agree=4 [NAO] Neither Agree or Disagree=3 [D] Disagree=2 [SD] Strongly Disagree=1

Results Summary by Question Category/Sub-Category

Question Categories / Sub-Categories	McCollum, Jenn									
	Responses (%)					Individual				
	VS	S	NSO	U	VU	N	Mean	Med.	Mode	Std Dev
C1 COCE Summative Evaluation - Instructor Questions	93%	0	0	7%	0	14	4.79	5	5	.77

Responses: [VS] Very Satisfied=5 [S] Satisfied=4 [NSO] Neither Satisfied or Unsatisfied=3 [U] Unsatisfied=2 [VU] Very Unsatisfied=1

Feedback entered by Jenn McCollum as Responsible Faculty

February 2, 2014

Enter feedback/comments in the space below:

The comments for this evaluation made me cry. I am truly blessed. I am grateful for the opportunity to teach.

